

Navigating the Skies: An Analysis of Strategic Growth Initiatives in Malaysia's Aerospace Industry

Mohd Zamri Abu Bakar¹, Mohadzlishah Mazli², Mohd Fikri Ishak³, Jefiena Jaafar⁴,
Ahmad Fadly Nurullah Rasedee⁵

^{1,2,3} Faculty of Business and Management, Universiti Teknologi MARA, Selangor, Malaysia,
⁴Technology Depository Agency Berhad, Putrajaya, Malaysia, ⁵ Faculty of Economics and
Muamalat, Universiti Sains Islam Malaysia, Negeri Sembilan, Malaysia

Abstract

Purpose: The purpose of this study is to analyze the current state, challenges, and strategic initiatives of Malaysia's aerospace industry, focusing on infrastructure development, technology and innovation, talent development and regulatory support. It aims to provide an in-depth understanding of the industry's growth potential, the imperative of aligning with global standards, and the critical role of government and industry collaboration.

Methodology: The study employs a qualitative literature review methodology, analyzing existing academic literature, industry reports, policy documents, and case studies related to Malaysia's aerospace industry. It synthesizes information from these sources to identify trends, challenges, and opportunities. The approach also involves a comparative analysis with other leading aerospace hubs to understand Malaysia's position and potential growth strategies.

Findings: The findings reveal that Malaysia's aerospace industry has significant growth potential due to its strategic location, government initiatives, and investment in infrastructure and technology. Key challenges include the need for advanced R&D facilities, a more integrated supply chain, technology transfer, and talent development. Regulatory support and incentives are crucial for attracting investment and enhancing global competitiveness. The study also highlights the importance of upgrading lower-tier manufacturers to be more competitive, resilient, and ESG-compliant.

Research limitations: The study primarily relies on secondary data and existing literature, which may not capture the most recent developments or unpublished industry insights. This reliance can limit the scope and complexity of the findings since it excludes out the most recent developments or exclusive industry information. Therefore, it may not provide the precise information required for a comprehensive analysis of the present dynamics in the industry. Future research could benefit from primary data collection, including interviews with industry stakeholders and surveys. The dynamic nature of the aerospace industry also implies that findings might need continuous updates and validation.

Practical Implications: The study provides valuable insights for policymakers, industry leaders, and educators in Malaysia. It suggests areas for strategic focus, including enhancing R&D capabilities, strengthening the supply chain, and developing skilled talent. The recommendations can inform policy revisions, investment decisions, and educational curricula, contributing to the industry's overall growth and sustainability.

Originality/value: This study contributes to the existing body of knowledge by providing a comprehensive analysis of Malaysia's aerospace industry with a focus on recent developments and specific challenges. It adds value by compiling and synthesizing diverse sources of information into a coherent narrative, offering a clear direction for future growth and addressing gaps in the literature on Malaysia's aerospace sector. The comparative aspect with other aerospace hubs provides a unique perspective on Malaysia's competitive position and opportunities.

Keywords: Aerospace Industry, Infrastructure, Technology and Innovation, Talent Development, Ecosystem

Introduction

The aerospace and aviation industry has entered a new era of transformation in the post-COVID landscape, marked by rapid recovery, technological advancements, and evolving market dynamics. In the wake of the pandemic, aerospace and aviation sectors are witnessing a robust revival, driven by increasing air travel demand, cargo movements, and a surge in technology integration (Dube et al., 2021; Ibrahim & Fernando, 2023). Countries across the region are investing heavily in infrastructure development, fleet expansion, and digital innovation to enhance operational efficiency and passenger experience (Gössling, 2020). The shift towards sustainable aviation, including investments in alternative fuels and more efficient aircraft, is also becoming a pivotal area of focus.

Malaysia, as a significant player in the Asian aviation market, presents a unique scenario (MIDA, 2013). The country's strategic location, strong government support, and established manufacturing and maintenance, repair, and overhaul (MRO) capabilities position it well for post-pandemic growth. The Malaysian government and private sector are taking proactive steps to capitalize on these opportunities, including fostering partnerships, enhancing airport capacities, and investing in next-generation aircraft technologies (MIGHT, 2015). The emphasis is on strengthening the domestic tourism sector and expanding international connectivity to drive recovery.

Positioning Malaysia as a premier aerospace hub in South-East Asia is a central objective of the nation's strategic economic planning, aiming to integrate it as an integral part of the global aerospace supply chain by 2030 (MIGHT, 2007). This ambitious goal is the cornerstone of the New Industrial Master Plan 2030 (NIMP 2030), which works in tandem with the Malaysian Aerospace Industry Blueprint 2030 (MITI, 2023). Together, these strategic frameworks are designed to elevate the country's aerospace sector to new heights, focusing on sustainable aerospace manufacturing and service provision.

The NIMP 2030 lays out a comprehensive roadmap for transforming Malaysia's industrial landscape, with a significant emphasis on the aerospace sector. It is envisioned to bolster the country's position by leveraging its current strengths in manufacturing and MRO services, expanding into aerospace design and engineering, and eventually becoming a key player in the global aerospace market. The plan acknowledges the critical need for innovation, skilled workforce development, and international partnerships to compete on the world stage. The blueprint anticipates an annual revenue generation of RM55.2 billion and the creation of 32,000 high-income jobs by 2030.

The Malaysian aerospace industry has emerged as a significant player in the Asia-Pacific region, driven by strategic growth initiatives aligned with national policies such as the Aerospace Industry Blueprint 2030. While existing literature has extensively covered the aerospace sectors in North America and Europe, limited attention has been given to the Southeast Asian market, particularly Malaysia's unique approach to integrating local SMEs into global supply chains (MITI, 2023). This study is unique in its focus on Malaysia's strategy: expanding Maintenance, Repair, and Overhaul (MRO) capabilities and investing in sustainable aviation technologies.

The purpose of this paper is to provide a comprehensive and analytical overview of Malaysia's aerospace industry, examining its current state, strategic growth initiatives, and the challenges it faces. It aims to identify the key drivers and barriers to growth within the industry, including infrastructure development, technology and innovation, talent development and regulatory

support. This research integrates information from diverse sources, such as academic literature, industry reports, policy papers, and case studies. By doing this, it provides a comprehensive perspective of the industry and identifies important factors that promote or hinder its progress. The comprehensive examination of strategic initiatives implemented by the Malaysian government and industry participants provides valuable information on successful policy measures and business practices that may be applied to other developing aerospace markets.

Literature Review

Infrastructure Development (ID)

The aerospace industry's growth is significantly influenced by the quality of its infrastructure (Liangrokapt & Sittiwatethanasiri, 2022). Infrastructure development is vital for supporting the complex needs of the aerospace industry, including manufacturing, maintenance, and research (Florida et al., 2015). Upgraded facilities ensure that operations are efficient, safe, and environmentally compliant, while new constructions are often designed to accommodate the latest technological advancements and increased capacities (Peneda et al., 2011). Such developments are not just about physical spaces but also involve integrating sophisticated systems and processes that align with global standards.

Malaysia has embarked on several initiatives to enhance its aerospace infrastructure (MIGHT, 2007). This involves significant investments in upgrading existing facilities to ensure they meet international standards in quality and safety. Additionally, there is a focus on constructing new facilities, especially in specialized aerospace parks, which provide an ecosystem for innovation and collaboration among different players in the industry. The development of specialized infrastructure is a testament to Malaysia's commitment to becoming a leading aerospace hub. Each park and zone is designed to cater to different aspects of the aerospace and aviation industry.

- **KLIA Aeropolis:** Aimed at leveraging the connectivity through Kuala Lumpur International Airport. Focuses on MRO services, air cargo and logistics, aerospace manufacturing, and aviation services.
- **Subang Aerotech Park:** Serving as a hub for aerospace engineering and MRO activities, Subang Aerotech Park is strategically located near the Sultan Abdul Aziz Shah Airport, attracting global MRO service providers.
- **Senai Aerospace Park:** Focuses on aerospace manufacturing and MRO activities, benefiting from its proximity to Singapore, one of Asia's major aviation hubs.
- **Serendah High Value Manufacturing Park:** Supports high-value manufacturing sectors, including aerospace components, with its state-of-the-art facilities and business-friendly environment
- **Kulim Hi Tech Park:** Supports various high-tech industries, including aerospace, with its advanced infrastructure and integrated facilities.

Investors and global aerospace companies seek destinations that offer not just cost advantages but also robust, modern, and efficient infrastructure (MIDA, 2022). By investing in state-of-the-art facilities, Malaysia can position itself as a competitive destination for aerospace investments. Good infrastructure reduces operational costs, improves efficiency, and ensures the quality of aerospace products and services, making the country a more attractive proposition for international players.

Developing infrastructure specifically for the aerospace industry can stimulate broader economic development (Mandirola et al., 2022). It can lead to the creation of aerospace clusters where businesses across the supply chain collocate, leading to synergies, innovation, and a more robust industry ecosystem. This clustering effect can attract additional investment,

enhance local capabilities, and generate employment, thereby elevating the entire aerospace value chain in Malaysia.

Technology and Innovation (TI)

Technology and innovation are the bedrocks of the aerospace industry, driving improvements in efficiency, safety, and environmental performance (Castillon-Barraza et al., 2018). The commitment to technology and innovation is evident as the nation strives to position itself as a competitive player in the aerospace field. The field is marked by rapid advancements in areas such as materials science, propulsion systems, and digital technologies (Büyükoçkan et al., 2020). Embracing these advancements is crucial for maintaining competitiveness and achieving sustainable growth in the aerospace sector.

Malaysia's aerospace industry is progressively embracing research and development (R&D) to enhance its competitiveness and align with global technological trends (MIDA, 2022). The government, in collaboration with academic institutions and industry players, has been pivotal in spearheading various R&D initiatives, creating a vibrant ecosystem conducive to innovation and growth. Key areas of focus include the development of advanced materials, avionics, and sustainable aviation fuels, which are critical for the modernization and sustainability of the aerospace industry (Ansell, 2023).

One of the significant government-led initiatives is the National Aerospace Industry Coordinating Office (NAICO), which facilitates R&D activities and partnerships across the industry. NAICO's efforts are complemented by agencies such as the Malaysian Industry-Government Group for High Technology (MIGHT), which plays a crucial role in connecting industry players with research institutions and funding opportunities (MIDA, 2022). These partnerships aim to accelerate technological advancements and develop local expertise in sophisticated aerospace technologies.

The industry itself has not been left behind, with major players investing in R&D to improve their offerings. Companies are exploring advanced materials that offer better performance and durability for aerospace components, as well as investing in the development of next-generation avionics systems that enhance aircraft efficiency and safety (Gkotsis and Vezzani, 2022). The pursuit of sustainable aviation fuels is also a significant area of investment, reflecting the industry's commitment to reducing its environmental footprint. Initiatives like these not only bolster the technological prowess of Malaysia's aerospace sector but also contribute to its sustainability goals.

Talent Development (TD)

The aerospace industry's rapid evolution necessitates a workforce that is not only skilled in current technologies but also adaptable to future innovations (MIGHT, 2015). Strategic initiatives in education, vocational training, and continuous professional development are therefore integral to this vision (Fullingim, 2018). Universities and technical schools have introduced specialized aerospace engineering and aviation programs, often in collaboration with industry players (Tanrıverdi, 2020). These programs are designed to provide students with both theoretical knowledge and practical skills, ensuring they are industry-ready upon graduation.

Institutions like Universiti Putra Malaysia (UPM) and Universiti Kuala Lumpur (UniKL) are noteworthy examples, offering comprehensive aerospace engineering courses and research opportunities. Additionally, the Malaysian government has supported the establishment of the Aerospace Malaysia Innovation Centre (AMIC), a joint effort between academia, industry, and government to foster research, technology, and talent development in aerospace (MIDA, 2022).

Beyond universities, Malaysia's emphasis on vocational training and skills enhancement programs is evident in the establishment of various technical and vocational education and training (TVET) institutions. These institutions offer certifications and diplomas in aerospace-specific trades, addressing the industry's need for technicians, machinists, and maintenance personnel. Programs are often updated to reflect technological advancements, ensuring that the workforce remains proficient in the latest aerospace technologies and practices.

The aerospace industry is inherently high-tech and requires a workforce with specialized skills. This includes engineers, technicians, scientists, and managers who are proficient in areas such as aerospace engineering, avionics, materials science, and systems integration. Malaysia's ability to attract, develop, and retain such high-skilled talents is crucial for filling the roles needed to design, manufacture, and maintain advanced aerospace systems and components. Collaborations between universities, technical colleges, and industry players can lead to more practical, hands-on learning experiences, ensuring graduates are industry-ready.

Regulatory Support (RS)

In the highly competitive and technologically advanced aerospace industry, robust regulatory support and attractive incentives are critical for cultivating a conducive business environment (Arnaldo et al., 2019). Aligning regulations with international standards and offering compelling incentives are strategic moves to attract foreign investment and encourage local companies to expand their aerospace capabilities. Such regulatory frameworks and incentives are essential for ensuring safety, quality, and competitiveness in the global market.

The Malaysian government has been proactive in creating a favorable regulatory environment for the aerospace industry (MITI, 2017). Through the Ministry of International Trade and Industry (MITI) and agencies like the Malaysian Investment Development Authority (MIDA), the government has introduced various policies and initiatives aimed at bolstering the industry's growth. Key among these is the Malaysian Aerospace Industry Blueprint 2030, which outlines the strategic direction and targets for the industry, including the enhancement of regulatory frameworks and incentive packages.

The establishment of the National Aerospace Industry Coordinating Office (NAICO), which serves as a central body to coordinate and streamline aerospace industry development efforts, including regulatory matters. NAICO's role in aligning Malaysia's aerospace regulations with international norms has been crucial in enhancing the industry's global competitiveness. Streamlining regulations involves simplifying and harmonizing rules to reduce the complexity and cost of compliance for businesses.

Malaysia has been working to harmonize its regulatory standards with those of leading aerospace nations and international bodies such as the European Union Aviation Safety Agency (EASA) and the Federal Aviation Administration (FAA) (MIGHT, 2015). This harmonization not only facilitates market access for Malaysian companies but also boosts investor confidence. To attract foreign investment and encourage local participation in the global aerospace supply chain, Malaysia offers a range of incentives (MITI, 2023). These include tax breaks, grants for research and development, and subsidies for training and workforce development. Special economic zones such as the Subang Aerotech Park provide additional benefits like infrastructure support and business-friendly services. These incentives are designed to lower the barrier to entry and operational costs for aerospace companies, making Malaysia an attractive destination for aerospace investment. Figure 1 illustrates the proposed framework for a Malaysia's Aerospace Growth.

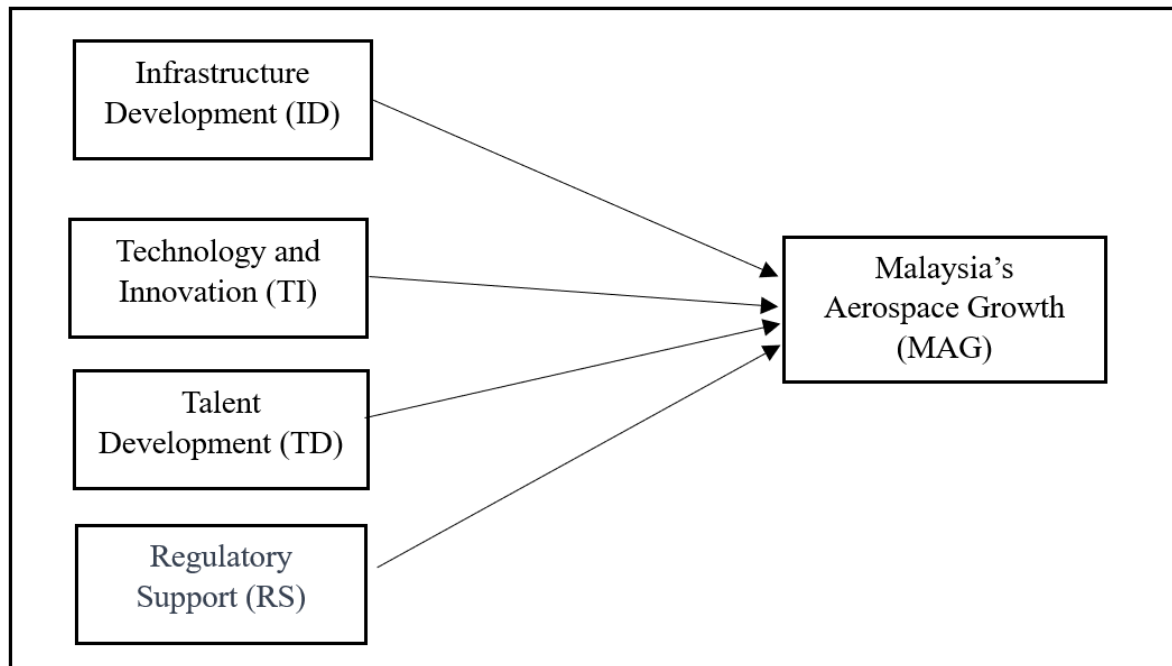


Figure1: Proposed framework for Malaysia's Aerospace Growth

Industry Challenges

Malaysia's aerospace industry has made significant strides, benefitting from its strategic location, commitment to infrastructure development, and focus on technology and innovation. The government's proactive approach in fostering industry-academia collaboration and providing incentives has created a conducive environment for growth. These efforts are reflected in the increasing presence of local and international aerospace companies in Malaysia and the growing sophistication of its aerospace products and services. However, several key challenges need to be addressed to ensure the continued growth and competitiveness of Malaysia's aerospace industry;

- **The Advanced Test Facilities and Laboratories:** Industry requires more advanced test facilities and laboratories to conduct cutting-edge research. Investing in such infrastructure is crucial for developing new aerospace technologies and products, especially in specialized areas like propulsion, aerodynamics, and flight control systems. Ensuring these facilities meet international standards will attract further research collaborations and projects
- **Coordinated and Development:** A single lead agency or coordinated body is needed to oversee, coordinate, and supervise all R&D activities across major disciplines in aerospace. This coordination ensures that R&D efforts are streamlined, efficient, and aligned with the industry's strategic goals. It would also prevent duplication of efforts and facilitate the sharing of resources and knowledge.
- **Competition from Neighbouring Countries:** The aerospace industry in the Asia-Pacific region is highly competitive, with several countries vying to become regional hubs. To remain competitive, Malaysia must continue to innovate, improve its value proposition, and strengthen its position in niche areas. This involves not only technological advancements but also ensuring a skilled workforce, competitive costs, and a favorable business environment. Several nations, including Thailand, Malaysia, Indonesia, Vietnam, and the Philippines, are currently working towards becoming major Maintenance, Repair, and Overhaul (MRO) hubs in the coming decades.

- **Supply Chain Ecosystem;** The aerospace supply chain in Malaysia is somewhat fragmented, with many small and medium-sized enterprises (SMEs) operating at lower tiers. There is a lack of integration among these suppliers, which can lead to inefficiencies and reduced competitiveness. A well-integrated supply chain with strong collaboration among OEMs, Tier 1, Tier 2, and lower-tier suppliers is crucial. Malaysia's aerospace industry is working towards better integration by fostering partnerships and joint ventures between local companies and international players. Such collaborations are essential for knowledge transfer, capability enhancement, and market access.
- **Sustainability;** The aircraft industry in Malaysia should prioritize the reduction of its carbon footprint through the adoption of cleaner technology, enhancement of fuel efficiency, and minimization of greenhouse gas emissions. The utilization of sustainable materials and implementation of environmentally-friendly production processes are of utmost importance. Malaysian aerospace businesses ought to investigate sustainable materials and energy-conserving production techniques. To ensure long-term viability, Malaysia's aerospace industry must tackle these difficulties by incorporating sustainable practices, allocating resources to research, and promoting collaboration.

Malaysia's aerospace industry specifically maintenance and repair organization (MRO) industry faces a vital challenge to manage economic development while fulfilling environmental obligations because its resource-driven operations prove resource-heavy. To navigate these challenges, Malaysia must continue to leverage its strategic advantages while addressing the areas that require further development. Continuous investment in R&D, talent development, and infrastructure, coupled with a supportive regulatory framework, will be crucial. A solution based on policy backing and expanded research and development initiatives and international stakeholder consortiums will tackle these problems effectively. Addressing these challenges requires a multifaceted approach, including enhancing collaboration among industry players, investing in technology and skills development, improving access to financing for technological upgrades, and fostering a better understanding of regulatory requirements. By tackling the root causes, Malaysia can develop a more robust, efficient, and competitive aerospace supply chain ecosystem.

Conclusion

Malaysia's geographical positioning is a key asset in its aerospace industry strategy. As air travel in the Asia-Pacific region continues to grow, being at the center of this market provides Malaysia with tremendous opportunities for aerospace manufacturing, maintenance, repair and overhaul (MRO), and other aviation-related services. While the strategic location and infrastructure provide a solid foundation for growth, Malaysia's aerospace industry faces challenges such as competition from other regional hubs, the need for continuous technological and workforce development, and ensuring sustainable practices in its expansion. However, the opportunities for attracting investment, fostering innovation, and participating in the global aerospace supply chain are substantial.

Malaysia's aerospace industry has made significant strides, benefitting from its strategic location, commitment to infrastructure development, and focus on technology and innovation. The government's proactive approach in fostering industry-academia collaboration and providing incentives has created a conducive environment for growth. These efforts are reflected in the increasing presence of local and international aerospace companies in Malaysia and the growing sophistication of its aerospace products and services.

In essence, the strategic positioning of Malaysia as an aerospace hub in South-East Asia by 2030 reflects a comprehensive approach involving government policy, industry collaboration, and a commitment to innovation and quality. With the implementation of the NIMP 2030 and the Aerospace Blueprint, Malaysia is poised to become a significant player in the international aerospace community, contributing to the global supply chain while driving economic growth and creating high-value jobs at home.

The government and industry stakeholders are keenly aware that achieving the vision laid out in the NIMP 2030 and the Aerospace Blueprint requires not just investment and planning, but also a conducive ecosystem that supports continuous growth and adaptation. This involves creating partnerships with global aerospace firms, participating in international trade and airshows, and continuously benchmarking against global best practices.

In conclusion, the future of Malaysia's aerospace industry looks promising, with numerous opportunities for growth and development. However, realizing this potential requires a concerted effort to overcome the challenges, particularly in enhancing R&D capabilities, coordinating industry efforts, and maintaining a competitive edge in the global market. With the right strategies and investments, Malaysia can aspire to not only meet these challenges but also set new benchmarks for excellence in the aerospace sector.

This research offers essential aerospace industry knowledge for Malaysia yet entails specific restrictions that must be acknowledged. Dependence on secondary sources from publicly available data would affect the study's findings through potential biases which reduce overall research depth. The fast-changing nature of sustainable aviation technologies indicates that some of the examined strategies will need major adjustments or may become obsolete. The findings from this investigation cannot automatically apply to other emerging markets because the study focuses exclusively on Malaysia's regulatory framework and economic factors. Future research should accomplish primary data collection by conducting stakeholder interviews and performing comparative studies across different Southeast Asian nations.

References

- Ansell, P.J. (2023). Review of sustainable energy carriers for aviation: Benefits, challenges, and future viability. *Progress in Aerospace Sciences*, 141, 100919.
- Arnaldo-Valdes, R. M., Burmaoglu, S., Tucci, V., Braga da Costa Campos, L. M., Mattera, L., & Gomez Comendador, V. F. (2019). Flight path 2050 and ACARE goals for maintaining and extending industrial leadership in aviation: a map of the aviation technology space. *Sustainability*, 11(7), 2065.
- Büyükoçkan, G., Havle, C. A., & Feyzioglu, O. (2020). A new digital service quality model and its strategic analysis in aviation industry using interval-valued intuitionistic fuzzy AHP. *Journal of Air Transport Management*, 86, 101817.
- Castillon-Barraza, A., Gonzalez-Angeles, A., Lara-Chavez, F., & Mendoza-Munoz, I. (2018). Tools to measure the technological capabilities of the aerospace industry. *Journal of Industrial Engineering and Management*, 11(4), 769-775.
- Drouot, A., Zhao, R., Irving, L., Sanderson, D., and Ratchev, S. (2018). Measurement assisted assembly for high accuracy aerospace manufacturing. *IFAC-PapersOnLine*, 51(11), 393–398.
- Dube, K., Nhamo, G., & Chikodzi, D. (2021). COVID-19 pandemic and prospects for recovery of the global aviation industry. *Journal of Air Transport Management*, 92, 102022.
- Florida, R., Mellander, C., Holgersson, T. (2015) Up in the Air: The role of airports for regional economic development. *The Annals of Regional Science*, 54, 197–214.
- Fullingim, J.F. (2018). The marketability of higher education aviation graduates as perceived by regional airline pilots. *The Collegiate Aviation Review International*, 29 (1).

- Gkotsis, P., Vezzani, A., (2022). The price tag of technologies and the ‘unobserved’ R&D capabilities of firms. *Economics of Innovation and New Technology*, 31 (5), 339–361.
- Gössling, S. (2020). Risks, resilience, and pathways to sustainable aviation: A COVID-19 perspective. *Journal of Air Transport Management*, 89, 101933.
- Ibrahim, A., & Fernando, Y. (2023). Blockchain Technology to Improve Aerospace Supply Chains. *Global Business and Management Research: An International Journal*, 15, 2
- Liangrokapt, J., & Sittiwatethanasiri, T (2022) b Strategic direction for aviation maintenance, repair, and overhaul hub after crisis recovery. *Asia Pacific Management Review*, 28, 81-89
- Mandirola, M., Casarotti, C., Peloso, S., Lanese, I., Brunesi, E., Senaldi, I., (2022), Use of UAS for damage inspection and assessment of bridge infrastructures, *International Journal of Disaster Risk Reduction*, 72, 102824
- MIDA, Malaysia Investment Performance Report 2013, (2013). Retrieved from <http://www.mida.gov.my/env3/uploads/PerformanceReport/2013/IPR2013>.
- MIDA, Malaysia Investment Performance Report 2022 (2022). Retrieved from <https://www.mida.gov.my/wp-content/uploads/2023/03/MIPR-2022.pdf>
- MIGHT, Malaysian Aerospace Strategy, (2007). Retrieved from <http://www.might.org.my/Aironline/Publication/Open Forum LIMA 07/MIGHT.pdf>.
- MIGHT, Malaysian Aerospace Blueprint 2030, (2015). Retrieved from <http://www.might.org.my/en/Event Documents/Aero Bluetrint.MIGHT @ LIMA'15 Open Forum.pdf>.
- MITI, Malaysian Aerospace Industry Report 2016/2017, (2017). Retrieved from http://www.miti.gov.my/miti/resources/NAICO/MITI_Aerospace_Industry_Report_2016-2017.pdf.
- MITI, Ministry of Investment, Trade and Industry (2023). Retrived from <https://www.nimp2030.gov.my/index.php/pages/view/63?mid=455>
- Peneda, M.J.A., Reis, V.D., & Macário, M.R. (2011) Critical factors for development of airport cities. *Journal of Transport. Research Board*, 2214 (1) 1–9.
- Tanriverdi, G., Bakır, M., Merkert, R., (2020). What can we learn from the JATM literature for the future of aviation post Covid-19? - a bibliometric and visualization analysis. *Journal Air Transport Management*, 89, 101916.
- Tisdall, L., Zhang, Y., (2020). Preparing for ‘COVID-27’: lessons in management focus—An Australian general aviation perspective. *Journal Air Transport. Management*, 89, 101922.